

# Understanding the VRBQ

## Purpose, Role and Scope

26 JUNE 2025

### Who we are

Valuers Registration Board of Queensland (VRBQ) is the independent arbiter that administers legislation to ensure the valuation profession in Queensland (Qld) remains fair, consistent, and credible.

### Why we exist

- ◆ To ensure the public has confidence in the professional practice of Registered Valuers in Qld.
- ◆ To maintain public confidence, we help uphold the reputation of Registered Valuers in Qld.

### What we do

- 1 To make certain that we only register valuers who meet the required professional standards;
- 2 Enforce the standards of practice;
- 3 Administer and advise on the legislative framework governing registered valuers;
- 4 Inform the public, education institutions, and the profession on professional expectations;
- 5 Act independently in accordance with all relevant statutory regulations.

### Who we exist for

- ◆ The public and valuation consumers are our primary stakeholders.
- ◆ The profession and associated stakeholders benefit from the public confidence we help to maintain.

### Our approaches

#### FOR THE PUBLIC

- 1 Informing and influencing legislation.
- 2 Being the independent arbiter.
- 3 Informing the public and education institutions on expectations.
- 4 Providing clear and consistent complaints management.
- 5 Maintaining the Register of Valuers in Qld.
- 6 Raise awareness of VRBQ.

#### FOR THE PROFESSION

- 1 Ensure adherence to professional standards.
- 2 Being the independent arbiter.
- 3 Informing the profession on expectations.
- 4 Providing clear and consistent complaints management.
- 5 Maintaining the Register of Valuers in Qld.
- 6 Encourage all registered valuers to support professional bodies.

### What we are

- ✓ Independent
- ✓ Enforce standards
- ✓ Encourage CPD opportunities
- ✓ Statutory body
- ✓ Apply the relevant legislation

### What we are not

- ✗ Membership organisation
- ✗ Standards setters
- ✗ A training organisation
- ✗ Optional
- ✗ Innovators